

# Tejas Warehouse Management (TWM)

Now built on Salesforce core platform, Integrates with Salesforce OMS & OCI

## Customer Stories on TWMS with SFOM!



Be where your customers are!

# Tejas Warehouse Management



## Fenwick

(a large UK Fashion Brand)

In 2022, along with Salesforce, Tejas undertook one of the complex implementations of Salesforce Order Management solution together with Tejas WMS integrated with Salesforce OM. Fenwick had a big eco system for catering to their eCommerce and POS sales backed by systems to carry out order orchestration and fulfillment like Salesforce OM, Tejas WM, MuleSoft, Dynamic-365, Dropship fulfillment etc.,

With Tejas WM, in addition to all OOB functionality, we provided the support for custom use cases like Mini Pick, Click & Collect Putaway and Return Manifest, Order Consolidation with their main Warehouse advising on the custom advanced shipping manifests etc.,

**Fulfilment Model:** Self Fulfilment from Warehouse and their Stores, Dropship Fulfillment, POS, BOPIS, BORIS

### Implementation Timeline:

**Salesforce OM Implementation: 5 months**, that includes legacy data migration from SF Order Centre OMS to Salesforce OM, Integration with Microsoft Dynamics 365 via MuleSoft, Custom e-GiftCard payment and returns process, Store inventory visibility control by locations blocking etc.,

**Tejas WMS Implementation: 3 months** for Fenwick Warehouse and Stores, that includes integration with Salesforce OM via MuleSoft, BOPIS, BORIS

**Note:** Fenwick recently discontinued using Tejas WMS in April'2024 since they consolidated all their warehouse and dropship partner operational solutions into Microsoft Dynamic 365 based on their business operation and management decision.